



# ESU 8 Continuous Improvement Process

**LEAD** • **SERVE** • **SUPPORT**

## MISSION

Promote excellence in education through leadership, service, and support.

## VISION

Inspire excellence and innovation in education.



We believe in building relationships through collaborative partnerships and open communication.

We believe in utilizing a continuum of service delivery to cultivate personalized learning.



We believe in employing research/evidence based programs and services so all students have the opportunity to reach their full potential.

## CORE VALUES

We believe in using purposeful and timely examination of multiple types of data to make informed decisions.



We believe in applying a growth mindset to encourage and support forward thinking.



## ADVANCED 5 STANDARDS

Purpose and Direction:  
81% Stakeholder Agreement

Governance and Leadership:  
81% Stakeholder Agreement

Teaching and Assessing for Learning:  
82% Stakeholder Agreement

Resources and Support Systems:  
83% Stakeholder Agreement

Results for Continuous Improvement:  
72% Stakeholder Agreement

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# ADVANCED REQUIRED ACTIONS

#1

Implement systematic and systemic strategies for effective use of data by schools districts and the agency for improvement of student learning.

#2

Develop and implement a plan to monitor and measure the effective use of technology in teaching and learning.



## DATA SOURCES

- NeSA Scores
- BrightBytes - Districts & ESU 8
- Stakeholder Survey
- Advisory Committee Dept Reviews
- AQuESTT

## GOALS

## ACTION PLANS



Model and encourage implementation of communication, creativity, collaboration and critical thinking (4 Cs) of 21st Century Learning.



Model and emphasize instructional strategies during PD.

Teachers share best practices and showcase the 4 Cs.

Communicate information about ESU 8 agency improvement to stakeholders.



Improve district application of AQuESTT and its tenets.



Attend the AQuESTT Conference to increase our understanding.

Tie professional development to the tenets.

Continue conversations with NDE about AQuESTT.



Improve student achievement through training and support for writing strategies.



Conversations with school districts about need for writing strategy training.

Promote professional development opportunities.

Investigate and plan to implement Write Tools.



Address ESU 8 facility and accessibility concerns.



Continue the feasibility study.

Develop and implement a facility plan.

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## Survey Response Counts

### Section: Purpose and Direction

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
1. Our agency's purpose statement is clearly focused on improving professional practice	Educational Service Unit #8	Average Score	23.77%	62.9%	12.75%	0.29%	0%	0.29%	100%
		4.09	23.77%	62.9%	12.75%	0.29%	0%	0.29%	100%
	Total			23.77%	62.9%	12.75%	0.29%	0%	0.29%
2. Our agency's purpose statement is communicated to and understood by all stakeholders.	Educational Service Unit #8	Average Score	14.49%	60.58%	20.29%	3.19%	0.87%	0.58%	100%
		3.83	14.49%	60.58%	20.29%	3.19%	0.87%	0.58%	100%
	Total			14.49%	60.58%	20.29%	3.19%	0.87%	0.58%
3. Our agency has goals and a plan for improvement of programs and services.	Educational Service Unit #8	Average Score	19.71%	62.32%	17.39%	0.29%	0%	0.29%	100%
		4.01	19.71%	62.32%	17.39%	0.29%	0%	0.29%	100%
	Total			19.71%	62.32%	17.39%	0.29%	0%	0.29%
Total			19.32%	61.93%	16.81%	1.26%	0.29%	0.39%	100%

### Section: Governance and Leadership

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
4. Our agency's governing body operates responsibly and functions effectively.	Educational Service Unit #8	Average Score	16.67%	62.2%	19.64%	0.6%	0%	0.89%	100%
		3.92	16.67%	62.2%	19.64%	0.6%	0%	0.89%	100%
	Total			16.67%	62.2%	19.64%	0.6%	0%	0.89%
5. Our agency supports an innovative and collaborative culture.	Educational Service Unit #8	Average Score	22.92%	63.1%	12.2%	0.89%	0.6%	0.3%	100%
		4.06	22.92%	63.1%	12.2%	0.89%	0.6%	0.3%	100%
	Total			22.92%	63.1%	12.2%	0.89%	0.6%	0.3%

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
6. Our agency has high expectations for their leaders and staff.	Educational Service Unit #8	Average Score	23.81%	60.12%	14.58%	1.19%	0%	0.3%	100%
		4.06	23.81%	60.12%	14.58%	1.19%	0%	0.3%	100%
	Total	23.81%	60.12%	14.58%	1.19%	0%	0.3%	100%	
7. Our agency communicates effectively with all stakeholder groups.	Educational Service Unit #8	Average Score	16.07%	60.71%	20.24%	2.68%	0%	0.3%	100%
		3.89	16.07%	60.71%	20.24%	2.68%	0%	0.3%	100%
	Total	16.07%	60.71%	20.24%	2.68%	0%	0.3%	100%	
Total			19.87%	61.53%	16.67%	1.34%	0.15%	0.45%	100%

Section: Teaching and Assessing for Learning

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
8. Our agency offers programs and services that provide adult learners relevant and targeted learning opportunities.	Educational Service Unit #8	Average Score	23.4%	58.97%	13.68%	2.13%	0%	1.82%	100%
		3.98	23.4%	58.97%	13.68%	2.13%	0%	1.82%	100%
	Total	23.4%	58.97%	13.68%	2.13%	0%	1.82%	100%	
9. Our agency uses instructional delivery models that meet the individualized needs of adult learners.	Educational Service Unit #8	Average Score	21.28%	54.1%	21.58%	1.52%	0%	1.52%	100%
		3.91	21.28%	54.1%	21.58%	1.52%	0%	1.52%	100%
	Total	21.28%	54.1%	21.58%	1.52%	0%	1.52%	100%	
10. Our agency uses instructional delivery models that engage learners in the application of learning and the use of technologies as learning tools	Educational Service Unit #8	Average Score	24.01%	64.44%	10.33%	1.22%	0%	0%	100%
		4.11	24.01%	64.44%	10.33%	1.22%	0%	0%	100%
	Total	24.01%	64.44%	10.33%	1.22%	0%	0%	100%	

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
11. All agency staff collaborates with constituent schools/systems to develop, deliver and improve programs and services.	Educational Service Unit #8	Average Score	24.62%	61.4%	10.64%	2.43%	0.3%	0.61%	100%
		4.06	24.62%	61.4%	10.64%	2.43%	0.3%	0.61%	100%
	Total			24.62%	61.4%	10.64%	2.43%	0.3%	0.61%
12. Our agency uses data to identify the needs of the constituent schools and systems it serves.	Educational Service Unit #8	Average Score	19.15%	57.14%	20.67%	1.82%	0%	1.22%	100%
		3.9	19.15%	57.14%	20.67%	1.82%	0%	1.22%	100%
	Total			19.15%	57.14%	20.67%	1.82%	0%	1.22%
13. Our agency's staff stays current on research related to effective practices for schools and systems.	Educational Service Unit #8	Average Score	22.8%	61.7%	14.59%	0.3%	0%	0.61%	100%
		4.05	22.8%	61.7%	14.59%	0.3%	0%	0.61%	100%
	Total			22.8%	61.7%	14.59%	0.3%	0%	0.61%
Total			22.54%	59.63%	15.25%	1.57%	0.05%	0.96%	100%

Section: Resources and Support Systems

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
14. Our agency provides qualified staff to support their programs and services.	Educational Service Unit #8	Average Score	26.3%	61.47%	10.4%	1.53%	0.31%	0%	100%
		4.12	26.3%	61.47%	10.4%	1.53%	0.31%	0%	100%
	Total			26.3%	61.47%	10.4%	1.53%	0.31%	0%
15. Our agency has sufficient materials and fiscal resources to support its goals.	Educational Service Unit #8	Average Score	19.57%	54.74%	22.63%	1.83%	0.31%	0.92%	100%
		3.89	19.57%	54.74%	22.63%	1.83%	0.31%	0.92%	100%
	Total			19.57%	54.74%	22.63%	1.83%	0.31%	0.92%
16. Our agency's facilities, equipment and services provide a safe, clean and healthy environment for all stakeholders.	Educational Service Unit #8	Average Score	21.71%	60.55%	15.29%	1.53%	0.31%	0.61%	100%
		4.0	21.71%	60.55%	15.29%	1.53%	0.31%	0.61%	100%
	Total			21.71%	60.55%	15.29%	1.53%	0.31%	0.61%

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
17. Our agency has the technology resources to support its programs and services.	Educational Service Unit #8	Average Score	26.61%	62.08%	9.79%	0.92%	0.31%	0.31%	100%
		4.13	26.61%	62.08%	9.79%	0.92%	0.31%	0.31%	100%
	Total		26.61%	62.08%	9.79%	0.92%	0.31%	0.31%	100%
	Total			23.55%	59.71%	14.53%	1.45%	0.31%	0.46%

Section: Using Results for Continuous Improvement

Question / Institution			Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable	Total
			%	%	%	%	%	%	%
18. Our agency uses feedback and performance data to monitor the effectiveness of its programs and services.	Educational Service Unit #8	Average Score	17.13%	58.41%	21.1%	1.22%	0.31%	1.83%	100%
		3.85	17.13%	58.41%	21.1%	1.22%	0.31%	1.83%	100%
	Total		17.13%	58.41%	21.1%	1.22%	0.31%	1.83%	100%
	Total			16.72%	55.05%	24.67%	1.43%	0.31%	1.83%
19. Our agency regularly collects feedback and data regarding all programs and organizational conditions.	Educational Service Unit #8	Average Score	18.35%	56.57%	22.32%	0.92%	0.31%	1.53%	100%
		3.87	18.35%	56.57%	22.32%	0.92%	0.31%	1.53%	100%
	Total		18.35%	56.57%	22.32%	0.92%	0.31%	1.53%	100%
	Total			16.72%	55.05%	24.67%	1.43%	0.31%	1.83%
20. Our agency monitors data and keeps stakeholders informed of its achievement of the agency's goals.	Educational Service Unit #8	Average Score	14.68%	50.15%	30.58%	2.14%	0.31%	2.14%	100%
		3.7	14.68%	50.15%	30.58%	2.14%	0.31%	2.14%	100%
	Total		14.68%	50.15%	30.58%	2.14%	0.31%	2.14%	100%
	Total			16.72%	55.05%	24.67%	1.43%	0.31%	1.83%